**LIST of UAT Observation up to 18.11.2024 ( Case Study-2)**

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| S/n | Event | Existing | Required | Remarks | Nature |  |
| **1** | User Creation  (External) | Dear Sir/Madam,  Greetings from Prime Bank PLC.    As requested, please find below details of user.  User ID                                                 : [adt5re@gmail.com](mailto:adt5re@gmail.com)    Password                                             : Send to your authorized mail ID through separate email.    User Name                                           : afrwe rswqwe    User Category                                      *: Sub User*  **General Guidelines:**    1.       Please ensure to change the password immediately after logging on to the system. Also, please ensure safe keeping of password for security reasons.    2.       Please visit  <https://esignature.bracbank.com/Account/Login?ReturnUrl=%2f>   and follow the instructions bellow:    Dear User, Your user id is  [adt5re@gmail.com](mailto:adt5re@gmail.com) For any queries, call +8809610990000 ext.: 10504,10522 or send an email to:”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)".    Sincerely  Prime Bank PLC.  3. TYPE User ID and Password in respected area.  4. To view image of signature, Search boxes will appear named “PA Number”  or “Name”. Please fill-in relevant details and Click “Submit”.  5.To reset password, maintain 12 character with password complexity.  6.After viewing, please ensure to Logout immediately to avoid any unauthorized use.  7.To logout, click on the “Logout” option. (on the top right corner of the screen).  8.Automatically disable users if last login more than 30 days.  9.In case of difficulties or for further information, please call +8809610990000 ext.: 10504,10522 or send an email to:”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  ***Details of user:***  User link            :   <https://e-signatureuat.primebank.com.bd/esignature/login>  User ID               : ms102101  Password           : Send to your registered e-mail through separate e-mail.  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (External)  Name of Institution    :Prime Bank PLC.  ***Guidelines:***   1. TYPE User ID and Password in respected area. 2. Input valid OTP & CAPTCHA in respected field. Each OTP shall have 5 minutes’ session Timeout period. 3. Please ensure to change the password immediately after 1st access and Each random password shall have 24 hours’ session timeout period. locked for input 03 consecutive wrong default passwords 4. Please ensure safe keeping of password for security reasons. 5. To reset password, maintain 12-15 character with password complexity. 6. Automatically log out from the application if the last login is more than 15 minutes. 7. Automatically disable user ID if the last login/ Change password is more than 90 days. 8. After viewing, please ensure to Logout immediately to avoid any unauthorized use. 9. To logout, click on the “Logout” option. (on the top right corner of the screen). 10. Do not share the OTP, Default Password, password. 11. Password is confidential & sharing password is strictly prohibited. 12. User ID & Password will not same.   Please note that If you are not intended user you must not copy, forward, disclose or use any part of it. Unauthorized use of this application is prohibited and subject to criminal and civil penalties.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**   1. User 2. Maker 3. Checker 4. Prime Bank Admin User   **\***External User will receive the e-mail at the time of user creation before receive Default Password. | Customized & Configurable  **(Incorporate done)**  **User-First Mail First Login** |  |

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| **Sl** | **Event** | **Existing** | **Required** | **Remarks** | Nature |
| **2** | User Creation  (Internal) | Dear Sir/Madam,  Greetings from Prime Bank PLC.    As requested, please find below details of user.  User ID                                                 : [adt5re@gmail.com](mailto:adt5re@gmail.com)    Password                                             : Send to your authorized mail ID through separate email.    User Name                                           : afrwe rswqwe    User Category                                      *: Sub User*  **General Guidelines:**    1.       Please ensure to change the password immediately after logging on to the system. Also, please ensure safe keeping of password for security reasons.    2.       Please visit  <https://esignature.bracbank.com/Account/Login?ReturnUrl=%2f>   and follow the instructions bellow:    Dear User, Your user id is  [adt5re@gmail.com](mailto:adt5re@gmail.com) For any queries, call +8809610990000 ext.: 10504,10522 or send an email to:”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)".    Sincerely  Prime Bank PLC.  3. TYPE User ID and Password in respected area.  4. To view image of signature, Search boxes will appear named “PA Number”  or “Name”. Please fill-in relevant details and Click “Submit”.  5.To reset password, maintain 12 character with password complexity.  6.After viewing, please ensure to Logout immediately to avoid any unauthorized use.  7.To logout, click on the “Logout” option. (on the top right corner of the screen).  8.Automatically disable users if last login more than 30 days.  9.In case of difficulties or for further information, please call +8809610990000 ext.: 10504,10522 or send an email to:”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  ***Details of user:***  User link            :   <https://e-signatureuat.primebank.com.bd/esignature/login>  User ID               : ms102101  Password           :  As per e-mail password (@primebank.com.bd).  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (Internal )  Name of Institution    :Prime Bank PLC.  ***Guidelines:***   1. TYPE User ID and Password in respected area. 2. Input valid OTP & CAPTCHA in respected field. Each OTP shall have 5 minutes’ session Timeout period. 3. Please ensure to change the password immediately after 1st access and Each random password shall have 24 hours’ session timeout period. 4. Please ensure safe keeping of password for security reasons. 5. To reset password, maintain 12-15 character with password complexity. 6. Automatically log out from the application if the last login is more than 15 minutes. 7. Automatically disable user ID if the last login/ Change password is more than 90 days. 8. After viewing, please ensure to Logout immediately to avoid any unauthorized use. 9. To logout, click on the “Logout” option. (on the top right corner of the screen). 10. Do not share the OTP, Default Password, password. 11. Password is confidential & sharing password is strictly prohibited. 12. User ID & Password will not same.   Please note that If you are not intended user you must not copy, forward, disclose or use any part of it. Unauthorized use of this application is prohibited and subject to criminal and civil penalties.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.**  ­­­­ | **Receiver:**  **\***User  \*Maker  \*Checker  \*Prime Bank Admin User  **\*\*\***Internal  User will receive the e-mail at the time of user creation before receive Default Password. | Customized & Configurable  **(Incorporate done) USER-INTERNAL USER CREATION** |

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| **3** | Default Password (External) | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The PBL e-signature site has received a request to change password for your  user . If you did not initiate this request, please disregard.  Please ensure to change the password immediately after logging on to the system.To reset password, maintain 12 character with password complexity.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-Signature site has received a request to create user. If you did not initiate this request, please disregard.  Your Default / Random password is: 123@Dhaka.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Guidelines:***   * + 1. The Default/random password must be changed after 1st access. Each Default password shall have 24 hours’ session timeout period.User will able to resend request for “Resend Password” (if expired).     2. External user will be permanently locked for input 03 consecutive wrong default passwords.     3. User will able to reset password using OTP, CAPTCHA & Default password.     4. To reset password, maintain 12-15 character with password complexity.     5. A password should be 12-15 characters, have one capital, one number, and one special character: !,@,#,$,%,^,&,\*,?     6. User will Lock for input 03 consecutive wrong passwords.     7. User ID & Password will not same.   ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **\***External  User will receive the e-mail after receive the Login e-mail at the time of user creation. | Customized & Configurable  **(Incorporate done)**  **USER-FIRST LOGING SECOUND MAIL** |
| **4** | Password reset successfully by user himself | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Password reset successful. Page will re-direct back to login,  For any queries, call +8809610990000 EXT: 10504,10522 or e-mal us ”[e-Signature@primebank.com.bd](mailto:e-Signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  You have successfully change your Password. Page will re-direct back to login,  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  **\***External  User will receive the e-mail after change password. | Customized & Configurable  **(Incorporate done)**  **USER-** **PASSWORD\_CHANGE\_SUCCESS** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **5** | Change Password | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The PBL e-signature site has received a request to change password for your  user . If you did not initiate this request, please disregard.  Please ensure to change the password immediately after logging on to the system.To reset password, maintain 12 character with password complexity.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-Signature site has received a request to change password. If you did not initiate this request, please disregard.  **Your Change Password OTP is: 123589**  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Guidelines:***   1. User will able to change password using OTP, CAPTCHA. 2. To change password, maintain 12-15 character with password complexity. 3. A password should be 12-15 characters, have one capital, one number, and one special character: !,@,#,$,%,^,&,\*,? 4. User will Lock for input 03 consecutive wrong passwords. 5. Must be different from **the last** three passwords. 6. Lock for 03 consecutive wrong passwords or Not change the password within 90 days or in-operative for consecutive 90 days. 7. The Maximum alphabet count is 9999 characters and Successive same count is 9999 characters, Minimum Digit count is 2 Characters. 8. The Maximum digit count is 9999 characters and Successive same count is 9999 characters, Minimum special Character count is 0 Characters. 9. The Maximum Special Character count is 9999 characters and Successive same special character count is 9999 characters. 10. User ID & Password will not same.   ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **\***External  User will receive the e-mail at the time of initiate to change password. | Customized & Configurable  **(Incorporate done) USER-** **PASSWORD CHANGE INFO** |

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| **6** | Change Password  successfully | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Password reset successful. Page will re-direct back to login,  For any queries, call +8809610990000 EXT: 10504,10522 or e-mal us ”[e-Signature@primebank.com.bd](mailto:e-Signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  You have successfully change your Password. Page will re-direct back to login,  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  **\***External  User will receive the e-mail after change password. | Customized & Configurable  **(Incorporate done) USER-** **PASSWORD\_CHANGE\_SUCCESS** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 7 | Forgot Password | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The PBL e-signature site has received a request to change password for your  user . If you did not initiate this request, please disregard.  Please ensure to change the password immediately after logging on to the system.To reset password, maintain 12 character with password complexity.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-Signature site has received a request to reset password. If you did not initiate this request, please disregard.  Your Change Password OTP is: 123589  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Guidelines:***   1. Required OTP, CAPTCHA and answer Security question. Match Security answer at least 01 out of 03. 2. An OTP should be 04-06 characters & 05 minutes’ session timeout period. 3. To reset password, maintain 12-15 character with password complexity, have one capital, one number, and one special character: !,@,#,$,%,^,&,\*,?. Must be different from the last three passwords. 4. User will Lock for input 03 consecutive wrong passwords. Remember Password menu is strictly Discouraged. Must be different from the last three passwords. 5. Lock for input 03 consecutive wrong passwords or Not change the password within 90 days or in-operative for consecutive 90 days. 6. The Maximum alphabet count is 9999 characters and Successive same count is 9999 characters, Minimum Digit count is 2 Characters. 7. The Maximum digit count is 9999 characters and Successive same count is 9999 characters, Minimum special Character count is 0 Characters. 8. The Maximum Special Character count is 9999 characters and Successive same special character count is 9999 characters. 9. User ID & Password will not same.   ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **\***External  User will receive the e-mail at the time of initiate to reset password using “ Forgot Password”. | Customized & Configurable  **(Incorporate done) USER-** **FORGOT PASSWORD** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **8** | Reset Password  successfully by user himself | Dear Sir/Madam,  Greetings from Prime Bank PLC.  You have successfully reset your Password. Page will re-direct back to login,  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  You have successfully change your Password. Page will re-direct back to login,  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  **\*\*\***External  User will receive the e-mail after reset password using “ Forgot Password”. | Customized & Configurable  **(Incorporate done)**  **USER-CHANGE PASSWORD SUCCESS** |

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| **9** | Reset Password request received by Prime Bank Admin User / Prime Bank Service Delivery | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-Signature site has received a request to reset password. If you did not initiate this request, please disregard.  **Your New Password is: 123589**  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Bank    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext; 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  External user will receive the e-mail. Whether input by Maker. | Customized & Configurable  **Cancel as discussed with rashed bhai** |
| **10** | Reset Password  by Prime Bank Admin User / Prime Bank Service Delivery | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your password has been changed by Admin user. Please change your password immediately after login.  Your password is : 25896314753  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*External user will receive the e-mail. Whether input by Checker.  \*External  User will receive the e-mail after reset password by Prime Bank Admin User (OPS) / Service Delivery (OPS). | Customized & Configurable  **(Incorporate done)**  ok USER-RESEND PASSWORD |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 11 | Login | Dear Sir/Madam  Greetings from Prime Bank PLC.  The PBL e-Signature site has received a request to Login . If you did not initiate this request, please disregard.  As requested, please find below details of user.  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Bank    :Prime Bank PLC.  For anu queries, cal +8809610990000 EXT; 10504, 10522 or e-mail us "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)". | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-Signature site has received a request to Login. If you did not initiate this request, please disregard.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail : "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Internal User & External User will receive the e-mail for each and every access. | customized & Configurable  **(Incorporate done) LOGIN\_USER LOGIN** |
| 12 | OTP  (use for each & every access, reset passwords and unlock User ID for authentication). | Test email  Dear,    Mr/Ms: Md Rashed Shohid Shorawaddy  Your login OTP is: 821810  Regards,  **Prime Bank PLC** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your Login OTP is: 159632                    OR  (Your Reset password OTP is: 159632, if reset password)                     OR  (Your user unlock OTP is: 159632, if unlock user)  If you did not initiate this request, please disregard.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.**  ***Guidelines:***   1. Do not share the OTP. 2. Each OTP shall have 5 minutes’ session Timeout period. 3. User will unable to resend OTP before expiry. | **Receiver:**  **\***User  \*Generally, use to each & every access, reset passwords and unlock User ID for authentication. The OTP will be communicated to the user through registered email. Whether ,1st access OTP will be communicating through separate e-mail. | customized & Configurable  **(Incorporate done)** |

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| Sl no | Event | Existing | Required | Remarks | Nature |
| 13 | Temporary Link creation  (with user) | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The PBL e-signature site has received a request to create temporary URL  [click](https://e-signatureuat.primebank.com.bd/esignature/login?link=a7f053eeb13e4d2f9dd734664bedb513%20)   to verify specimen signature  If you did not initiate this request, please disregard.  As requested, please find below details of user.  Maker ID                                              :   [rashed01@gmail.com](mailto:rashed01@gmail.com)  Maker Name                                        : Rashed check 1  Name of Institution requested       : Rashed  Link Active Duration                         :  2024-11-14 00:00:00.0  to  2024-11-21 00:00:00.0  Sincerely  Prime Bank PLC . | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The  Prime Bank “e-signature ” site has received a request to create temporary URL  [click here](https://e-signatureuat.primebank.com.bd/esignature/login?link=a7f053eeb13e4d2f9dd734664bedb513%20)   to verify specimen signature.  If you did not initiate this request, please disregard.  ***Details of user:***  User ID                          : ms102101  Requester Name                    :Md Rashed Shohid Shorawaddy  User Category              :Sub User  Name of Institution    : Dudok .  Link Active Duration        :  2024-11-14 00:00:00.0  to  2024-11-21 00:00:00.0  Maker Name                       :  Checker name                     :  Requirement: Single Signature/ Whole Signature Booklet.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.**  **Guidelines:**   1. To access the link Or verify the intended signature, please click one time to URL  [click here](https://e-signatureuat.primebank.com.bd/esignature/login?link=a7f053eeb13e4d2f9dd734664bedb513%20) 2. User will able to use the link one time or verify the signature one time. 3. Expire the link after one-time access/ one-time verification of the intended image of signature. | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*Requester will receive the e-mail at the time of creation user. | customized & Configurable  **(Incorporate done)**  ok REQUEST-GENERATE LINK CHECK |
| 14 | After verification | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Temporary URL of “e-Signature application” to verify specimen signature has been expired.  ***Details of user:***  User ID                          : ms102101  Requester Name                    :Md Rashed Shohid Shorawaddy  User Category              :Sub User  Name of Institution    : Dudok .  Link Active Duration        :  2024-11-14 00:00:00.0  to  2024-11-21 00:00:00.0  Maker Name                       :  Checker name                     :  Requirement: Single Signature/ Whole Signature Booklet.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*Requester will receive the e-mail after verification. | customized & Configurable  POPUP |

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| Sl no | Event | Existing | Required | Remarks | Nature |
| 15 | Expire Temporary Link | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Temporary URL of “e-Signature application” to verify specimen signature has been expired.  ***Details of user:***  User ID                          : ms102101  Requester Name         :Md Rashed Shohid Shorawaddy  User Category              :Sub User  Name of Institution    : Dudok .  Link Active Duration        :  2024-11-14 00:00:00.0  to  2024-11-21 00:00:00.0  Maker Name                       :  Checker name                     :  Requirement: Single Signature/ Whole Signature Booklet.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*Requester will receive the e-mail after expire.  **Reason:**  \*Disable automatically after expiration of Time/ day/ Specific period/Verify specific Signature, if Temporary User with temporary link. | customized & Configurable  **POP UP** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 16 | Password Expire  (2 times before expire) | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-Signature application” password will be expired within 07/10 days i.e (date). Please change your password.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (External)  Name of Institution    :Prime Bank PLC.  Link Active Duration        :  2024-11-14 00:00:00.0  to  2024-11-21 00:00:00.0  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*External will receive the e-mail before expire password.  \*02 times before expire. Ist is before 10 days, 2nd is before 07 days to expire.  \*User lock for not change the password / not login within 90 days. | **customized & Configurable**  **(Incorporate done)**  **OKAY**  **USER-PASSWORD NOTIFY SEVEN+ PASSWORD NOTIFY TEN** |
| 17 | User Locked  (2 times before Locked) | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your e-Signature application” user will be locked within 05/15 days i.e (date). Please Login the application.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Institution    :Prime Bank PLC.  Link Active Duration        :  2024-11-14 00:00:00.0  to  2024-11-21 00:00:00.0  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*External will receive the e-mail before expire password.  \*02 times before expire. Ist is before 15 days, 2nd is before 05 days to expire. | customized & Configurable  **(Incorporate done)**  **OKAY**  **USER-LOGIN NOTIFY SEVEN+LOGIN NOTIFY TEN** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **18** | Download Single Image of Signature | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank “e-signature” site has received a request to download image of signature Booklet. If you did not initiate this request, please disregard.  The  Prime Bank “e-signature ” site has received a request to create temporary URL  [click here](https://e-signatureuat.primebank.com.bd/esignature/login?link=a7f053eeb13e4d2f9dd734664bedb513%20)   to verify specimen signature.  If you did not initiate this request, please disregard.  ***Details of requester:***  Name of Institution requested (seeking doc):  PA Number                                                           :  Name of PA Holder                                              : letter ref no                                                 :  letter issue date                                                :  remarks                                :  Maker Name                       :  Checker name                     :  Requirement                       : Single Signature/ Whole Signature Booklet.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***Maker & Checker  \*Prime Bank Admin User(ops)  \*Prime Bank Admin User, Checker and Maker. | customized & Configurable  **(Incorporate done)**  OKAY DOWNLOAD SIGNATURE-SINGLE SIGNATURE |
| **19** | Download full booklet | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank “e-signature ” site has received a request to download full signature Booklet. If you did not initiate this request, please disregard.  The  Prime Bank “e-signature ” site has received a request to create temporary URL  [click here](https://e-signatureuat.primebank.com.bd/esignature/login?link=a7f053eeb13e4d2f9dd734664bedb513%20)   to verify specimen signature.  If you did not initiate this request, please disregard.  ***Details of requester:***  Name of Institution requested (seeking doc):  PA Number                                                           :  Name of PA Holder                                              : letter ref no                                                 :  letter issue date                                                :  remarks                                :  Maker Name                       :  Checker name                     :  Requirement                       : Single Signature/ Whole Signature Booklet.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***Maker & Checker  \*Prime Bank Admin User(ops)  \*Prime Bank Admin User (OPS), Checker and Maker.  \*Service Delivery (OPS) will playing the role. | customized & Configurable  **(Incorporate done)**  OKAY  DOWNLOAD SIGNATURE-FULL SIGNATURE BOOKLET |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 20 | User Locked  (External User) | Dear User,  Your user have been Lock for user Mushfiq External.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-signature application “user has been locked.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (External)  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.**  ***Guidelines:***   1. Answer Security Question. 2. Match Security answer at least 01 out of 03. 3. Input valid OTP, received through registered e-mail. 4. Input valid CAPTCHA. 5. Reset Password | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*\*\*External user will receive the e-mail, if lock/ disable.  **Reason:**  \*Automatically disable user ID if the last login is more than 90 days.  \*Lock for 03 consecutive wrong passwords.  \*Disable for not change the password within consecutive 90 days. | customized & Configurable  **(Incorporate done)**  **OKAY USER-EXTERNAL INACTIVATION CHECK** |
| 21 | User Locked  (Internal User) | Dear User,  Your user have been Lock for user Mushfiq External.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-signature application”user has been locked.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (External)  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.**  ***Guidelines:***   1. Input valid OTP. 2. Input valid CAPTCHA. 3. AD authentication. | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*\*\*Internal user will receive the e-mail, if lock/ disable.  **Reason:**  \*Automatically disable user ID if the last login is more than 90 days.  \*Lock for 03 consecutive wrong passwords.  \*Disable for not change the password within consecutive 90 days. | customized & Configurable  **(Incorporate done)**  OKAY  & RECHECK:okay if locked inputing wrong pass then shoot 1 mail.if admin locked one then shoot another mail.  USER-INTERNAL INACTIVATION CHECK |

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| **Sl no** | **Event** | **Existing** | **Required e-mail** | **Remarks** | **Nature** |
| 22 | User  permanently Locked | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-signature application” user has been permanently locked.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (External)  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*\*\*External user will receive the e-mail, if permanently lock.  **Reason:**  \*External User will be **permanently locked**, if input 03 consecutive wrong default/ random passwords. If Permanently locked, External User himself unable to unlock their user. User need to communicate with Prime Bank Admin User (OPS) to unlock user. | customized & Configurable  **(Incorporate done)**  **OKAY** |
| **23** | Unlocked  by user himself | Dear User,  Your user have been unlock for user Mushfiq External.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  You have successfully unlocked your “e-signature application” user.  If you did not initiate this request, please disregard.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Bank    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext; 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  Internal and External user will receive the e-mail. | customized & Configurable  POP UP & RECHECK: pop up show and if external then shoot forgot pass mail. if internal not shoot any mail. |

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| **Sl no** | **Event** | **Existing** | **Required e-mail** | **Remarks** | **Nature** |
| **24** | User Unlock request received by Prime Bank Admin User/ Prime bank User Admin / Prime Bank Service Delivery | Dear User,  Your user have been unlock for user Mushfiq External.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-Signature site has received a request to unlock user. If you did not initiate this request, please disregard.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Bank    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext; 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*\*\*External user will receive the e-mail. Whether input by Maker.  **Reason:**  \*External User will be **permanently locked**, if input 03 consecutive wrong default/ random passwords. If Permanently locked, External User himself unable to unlock their user. User need to communicate with Prime Bank Admin User (OPS) to unlock user. | customized & Configurable  **(Incorporate done)**  OKAY |
| **25** | User Unlocked by Prime Bank Admin User/ Prime bank User Admin / Prime Bank Service Delivery | Dear User,  Your user have been unlock for user Mushfiq External.  For any queries, call +8809610990000 EXT: 10504,10522 or e-mail us ”[e-signature@primebank.com.bd](mailto:e-signature@primebank.com.bd)”.  Sincerely  Prime Bank PLC. | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-Signature application” user has been unlocked by Prime Bank Admin Team.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Bank    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext; 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*External user will receive the e-mail. Whether input by Checker.  **Reason:**  \*External User will be **permanently locked**, if input 03 consecutive wrong default/ random passwords. If Permanently locked, External User himself unable to unlock their user. User need to communicate with Prime Bank Admin User (OPS) to unlock u | customized & Configurable  **(Incorporate done)**  OKAY |

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| **Sl no** | **Event** | **Existing** | **Required e-mail** | **Remarks** | **Nature** |
| **26** | User Unlock request received by Prime Bank Admin User/ Prime bank User Admin / Prime Bank Service Delivery | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-Signature site has received a request to unlock user. If you did not initiate this request, please disregard.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Bank    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext; 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*\*\*Internal and External user will receive the e-mail. Whether input by Maker.  **Reason:**  \*Automatically disable user ID if the last login is more than 90 days.  \*Lock for 03 consecutive wrong passwords.  \*Disable for not change the password within consecutive 90 days. | customized & Configurable  **UNRESOLVED** |
| **27** | User Unlocked by Prime Bank Admin User/ Prime bank User Admin / Prime Bank Service Delivery | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-Signature application” user has been unlocked by Prime Bank Admin Team. You can able to login using your existing password or change password after login.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    :Sub User  Name of Bank    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext; 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*Internal and External user will receive the e-mail. Whether input by Checker.  **Reason:**  \*Automatically disable user ID if the last login is more than 90 days.  \*Lock for 03 consecutive wrong passwords.  \*Disable for not change the password within consecutive 90 days. | customized & Configurable  **UNRESOLVED** |

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| **Sl no** | **Event** | **Existing** | **Required e-mail** | **Remarks** | **Nature** |
| 28 | User Inactive by Prime Bank Admin User/ Prime bank User Admin / Prime Bank Service Delivery | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-Signature application “user has been marked inactive.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (External)  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*\*\*Internal and External user will receive the e-mail, if inactive.  **Reason:**  \*Prime Bank Admin User (OPS) / Prime Bank Service Delivery (Ops) will be able to **inactive External user.**  \*\*Prime Bank User Admin (IT) will be able to inactive internal user.  \*\*\*Users himself unable to active, if inactive.  \*\*\*\*User need to communicate with Prime Bank Admin User (OPS) / Prime Bank Service Delivery (Ops) for external user and Prime Bank User Admin (IT) for internal user, if required activation. | customized & Configurable  UNRESOLVED |
| 29 | User active by Prime Bank Admin User/ Prime bank User Admin / Prime Bank Service Delivery | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Your “e-Signature application “user has been marked active.  ***Details of user:***  User ID               : ms102101  User Name         :Md Rashed Shohid Shorawaddy  User Category    : Sub User (External)  Name of Institution    :Prime Bank PLC.  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***User  \*Prime Bank Admin User(ops)  \*\*\*Internal and External user will receive the e-mail, if active.  **Reason:**  \*Prime Bank Admin User (OPS) / Prime Bank Service Delivery (Ops) will be able to **active External user.**  \*\*Prime Bank User Admin (IT) will be able to **active internal user.**  \*\*\*Users himself unable to active, if inactive.  \*\*\*\*User need to communicate with Prime Bank Admin User (OPS) / Prime Bank Service Delivery (Ops) for external user and Prime Bank User Admin (IT) for internal user, if required activation. | customized & Configurable  **(Incorporate done)**  OKAY  USER-INTERNAL ACTIVATION CHECK/EXTERNAL ACTIVATION CHECK |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 30 | PA Generation | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  The Prime Bank e-signature site has received a request to generate New PA number.  ***Particulars of PA holder:***  New PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Generation Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | CUSTOMIZED & CONFIGURABLE  **(INCORPORATE DONE)**  OKAY  PA-PA CHECK |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **31** | PA inactive | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  A Specimen Signature has been inactive as at the close of business January 12, 2024.  ***Particulars of PA holder:***  Cancel PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **(Incorporate done)**  RECHECK: okay  SIGNATURE-INACTIVATION UPDATE CHECK |
| **32** | PA reactive | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  A Specimen Signature has been reactive as at the close of business January 12, 2024.  ***Particulars of PA holder:***  Cancel PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **(Incorporate done)**  **SIGANTURE-SIGNATURE UPDATE CHECK**  RECHECK: okay |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 33 | Upload new Image of Signature | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  New image of Specimen Signature has been uploaded.  ***Details of PA holder:***  PA Number                   : 1501  Effective Date              : Approval Date  Employee ID                 :2005102101  Name                             : MD Rupom  Designation                  : FAVP  Division/ Branch          : Motijheel Branch  Cell no                            : +88017166666660  email address               : [123@primebank.com.bd](mailto:123@primebank.com.bd)  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker  \*all user of the application | customized & Configurable  **(Incorporate done)**  okay  SIGANTURE-SIGNATURE CHECKfor active/SIGNATURE-INACTIVATION CHECKfor inaactive |
| 34 | Updated Image of Signature of PA Holder | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  An image of Specimen Signature has been updated.  ***Details of PA holder:***  PA Number                   : 1501  Effective Date              : Approval Date  Employee ID                 :2005102101  Name                             : MD Rupom  Designation                  : FAVP  Division/ Branch          : Motijheel Branch  Cell no                            : +88017166666660  email address               : [123@primebank.com.bd](mailto:123@primebank.com.bd)  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker  Admin User & PA Holder & all user existing in application will  received the e-mail. | customized & Configurable  **(Incorporate done)**  Okay  SIGNATURE-SECOND SIGNATURE CHECKfor active/SIGNATURE-SECOND INACTIVTION CHECK |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 35 | PA cancellation | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  A Specimen Signature has been cancelled as at the close of business January 12, 2024.  ***Particulars of PA holder:***  Cancel PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker  \*all user of the application  Admin User & PA Holder & all user existing in application will  received the e-mail. | customized & Configurable  **(Incorporate done)**  Recheck: okay  **~~SIGNATURE-CANCEL CHECKfor new~~/ SIGNATURE-CANCEL UPDATE CHECKfor updated/** |
| 36 | Signature Cancellation  and reinstated after authorization | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Signature was cancelled on 23.07.2023 on retirement and reinstated upon joining as contractual employee  ***Particulars of PA holder:***  Cancel PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch         :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **(Incorporate done)**  **recheck: okay** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **37** | Upload Approval against new PA | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  An approval has been uploaded by HR against New PA number  ***Particulars of PA holder:***  New PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **(Incorporate done)**  Okay PA-UPLOAD APPROVAL |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **38** | Upload Agreement against new PA | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  An Agreement has been uploaded by HR against New PA number  ***Particulars of PA holder:***  New PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **(Incorporate done)**  Okay  PA-UPLOAD AGREEMENT |
| **39** | Upload legal vetting against new PA | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  A legal vetting has been uploaded by HR against New PA number  ***Particulars of PA holder:***  New PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable            recheck: not allow. **.no upload** legal vetting **option after create any pa** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **40** | Upload Approval BY HR  against Inactive Signature | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Approval has been uploaded by HR against Inactive PA number.  ***Particulars of PA holder:***  PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable            recheck : not allow. **.no upload approval option after create any pa** |
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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **41** | Upload Approval BY HR  against Cancel Signature | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Approval has been uploaded by HR against cancellation of PA number.  ***Particulars of PA holder:***  Cancel PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **(Incorporate done)**  Okay  PA-UPLOAD CANCELLATION APPROCAL |
| **42** | Upload Circular BY HR  against Signature Cancellation | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Cancellation circular has been uploaded by HR against cancel signature.  ***Particulars of PA holder:***  PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **(Incorporate done)**  Recheck: okay  PA-UPLOAD CANCELLATION |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **43** | Upload Approval BY HR  against reactivation of PA which is marked inactive | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Approval has been uploaded by HR against reactivation of PA number.  ***Particulars of PA holder:***  PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **recheck: no.no upload approval option after create any pa** |

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| **44** | Upload Approval BY HR  against updated image of Signature. | NIL | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Approval has been uploaded by HR against updated image of signature.  ***Particulars of PA holder:***  PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable            recheck: no, **no upload approval option after create any pa** |
| **45** | Agreement of updated image of Signature |  | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Agrement has been uploaded by HR against updated image of signature.  ***Particulars of PA holder:***  PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable            recheck: no: **no upload approval option after create any pa** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **46** | Upload Approval BY HR  against Signature Cancellation  and reinstated after authorization | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Approval has been uploaded by HR against cancel signature reinstated.  ***Particulars of PA holder:***  PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable            recheck: upload cancelleation approval and circular times shooted two individual mail |
| **47** | Upload Agreement BY HR  against Signature Cancellation  and reinstated after authorization | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Agreement has been uploaded by HR against reinstated signature.  ***Particulars of PA holder:***  PA Number         : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Cancelled Marking Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable            recheck:  upload cancelleation approval and circular times shooted two individual mail |
| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **48** | **Activation of User** | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  New user has been added and activate by user admin.  ***Particulars of User:***  User ID                       : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Generation Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Remarks                        :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver**  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **Cancel as discussed with rashed bhai** |
| **49** | **Inactivation of User** | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  A user has been inactivated by user admin.    ***Particulars of User:***  User ID                       : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Generation Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Remarks                        :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **Cancel as discussed with rashed bhai** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| **50** | **Cancellation of User**  **close** | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  A user has been cancelled by user admin.  ***Particulars of User:***  User ID                       : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Generation Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Remarks                        :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **Cancel as discussed with rashed bhai** |
| **51** | **Update user Information** | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  User information’s has been updated by user admin.  ***Particulars of User:***  User ID                       : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Generation Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Remarks                        :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **recheck: no** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** |  |
| **52** | **Update PA Information** | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  PA information’s has been updated by user admin.  ***Particulars of User:***  PA Number                   : 1681  Employee ID               :2005111410  Name                            : Md. Anamul Huq  Effective Date            : Upload Date/ Generation Date  Designation                  :  Division/ Branch           :  Cell no                          :  email address               :  Remarks                        :  Maker                             :  Checker                          :  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  **recheck: not allow** |

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| **Sl no** | **Event** | **Existing** | **Required** | **Remarks** | **Nature** |
| 53 | Updated information of PA Holder | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Information of PA holder has been updated.  ***Details of PA holder:***  PA Number                   : 1501  Effective Date              : Approval Date  Employee ID                 :2005102101  Name                             : MD Rupom  Designation                  : FAVP  Division/ Branch          : Motijheel Branch  Cell no                            : +88017166666660  email address               : 123@primebank.com.bd  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  unresolved |
| 54 | Updated information of User | **NIL** | Dear Sir/Madam,  Greetings from Prime Bank PLC.  Information of user has been updated.  ***Details of PA holder:***  PA Number                   : 1501  Effective Date              : Approval Date  Employee ID                 :2005102101  Name                             : MD Rupom  Designation                  : FAVP  Division/ Branch          : Motijheel Branch  Cell no                            : +88017166666660  email address               : 123@primebank.com.bd  ***Contact with us:***  Call: +8809610990000 Ext: 10504, 10522 or  e-mail: "[e-signature@primabank.com.bd](mailto:e-signature@primabank.com.bd)".  Regards,  **Prime Bank PLC.** | **Receiver:**  **\***PA Holder  \*Prime Bank Admin User(ops)  \*Checker  \*Maker | customized & Configurable  unresolved |